### **UCDAVIS**

# Continuing and Professional Education

# COURSE SYLLABUS AND OUTLINE

# FOUNDATIONS OF SUCCESSFUL PROJECT MANAGEMENT

30.0 PDU Hours

The course teaches you the core fundamentals of project management and builds on your knowledge for effectively initiating a project and managing the project scope. This course lays the foundation for creating a project plan, work breakdown structure (WBS), schedule, budget, and communication plan, and for managing resources, identifying and managing risks, and understanding the project quality and procurement processes. You will learn how to effectively manage a project by understanding project lifecycles, standards, and methodologies developed by Project Management Institute (PMI)<sup>®</sup>.

This introductory course is for anyone interested in learning the foundational principles and skills of project management to more effectively manage projects. Current project coordinators or Business Analysts wishing to expand their project management knowledge will also benefit. Anyone in the work place who finds themselves overseeing "special assignments" is likely performing project management activities and will benefit from the knowledge and skills acquired in this course.

#### **WHEN**

**TBD** 

#### **INSTRUCTOR CONTACT**

Tony S Oliver

#### **UCDE PROGRAM ADVISOR**

Michelle Dowling

Visit our website for detailed description and quarterly schedule.

cpe.ucdavis.edu/subjectareas/project-management



### **Goals and Expectations**

By the time you finish this course you should be able to:

- 1. Define project management
- 2. List competencies and attributes needed in a project manager
- 3. Employ a Trade-off Matrix to rank relative priorities of triple constraints
- 4. Define an assumption and explain possible impact on a project
- 5. Describe organizational culture and its influence on projects
- 6. List and describe various categories of project stakeholders
- 7. List and describe the 5 *PMBOK® Guide* Process Groups and 10 *PMBOK® Guide* Knowledge Areas
- 8. Develop Project Charter

PMI, PMBOK, and the PMI Registered Education Provider logo are registered marks of the Project Management Institute. Inc.

- 9. Perform Integrated Change Control
- 10. Discuss the purpose and development of a Project Management Plan
- 11. Describe the purpose and contents of the Plan Scope Management process
- 12. Define the terms "scope" and "scope creep"
- 13. Recognize different types of requirements as defined by the PMBOK® Guide
- 14. Create a Requirements Traceability Matrix
- 15. Describe the purpose of the Work Breakdown Structure (WBS)
- 16. Practice creating of a WBS with our sample project

#### **Technical Requirements**

To ensure your success in this online course, please review our technical requirements page at https://extension.ucdavis.edu/online-learning/techrequirements.

#### **Required Textbooks**

Project Management: The Managerial Process – Sixth Edition

A Guide to the Project Management Body of Knowledge (PMBOK® Guide) – Sixth Edition

#### How to "Take" the Course

Because of the targeted nature of the reading assignments, it is important to read them in conjunction with the lessons in which they are assigned. Please go through the course in the order presented in the course modules, generally:

- Module Overview
- Video Lessons
- Assigned Reading (textbook, and occasionally some additional articles)
- Supplemental Videos
- Discussions, Activities, and Artifact Assignments
- Quizzes or other Assessments

As long as you click on the Modules tool in the Course Navigation and do everything in the order presented, you will do just fine.

#### **Course Administration Information**

This class is "self-paced" -- that means that you can go at your own pace, taking into account all the "stuff" that happens in life: deadlines at work, family issues at home, vacations, etc. This schedule flexibility is a strong advantage of the online class versus the ground classroom.

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However, it also means that you are responsible for getting your work in on time – meaning before the class ends!

While "stuff" happens, I strongly urge you to try to stay on a pace of roughly one module per week. This will leave you some extra time for those unforeseen events that may impact your schedule. There are two benefits to this approach: (1) You will stay up with the rest of the class, and the class participation postings will be easier and mean more to you, and (2) I will be able to provide feedback and help for your written assignments, which will help you and make the class more enjoyable for me! (Also, you will avoid a "panic attack" at the end of the course if you are far behind!).

This course ends at [insert time and date] as indicated in the course settings although you have 1 week to login and look over your submitted work (until [insert date]). No late assignments will be accepted after the course end date unless approved by the instructor in advance. If you wish to receive feedback and grade notification about the final exam, it is your responsibility to submit the final two days or more prior to the final course date. That will give the instructor time to respond with feedback and your final exam grade. UC Davis Extension will mail your course grade to you a few weeks following the end of the course.

The final course evaluation can be found at the bottom of the last lesson or under the Activities table on the left under Questionnaires. Your feedback is very important to us. Please complete the evaluation as candidly and completely as possible.

#### **Assignment Policy**

Your assignments and discussion forum posts for the entire course are due at [insert time and date] unless you make a prior arrangement with the instructor. However, as indicated elsewhere, you are highly encouraged to complete assignments on a weekly basis in order to fully participate and get the most out of the course.

#### **Missing or Late Assignments**

Posting to discussion forums, submitting assignments, and completing the team project in a timely manner are required to pass the course. If you have an unavoidable emergency, please contact the instructors IN ADVANCE of the due date to make arrangements for an accommodation. Such accommodations are at the discretion of the instructors. Note that all late work – unless approved in advance – will be subject to a reduction in grade (generally 10% reduction for each day late) or may receive a zero.

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#### **Student Behavior**

You are expected to be honest and fair in all your academic work. If you are not, you may be disciplined. You should be familiar with and adhere to

- The University of California Standards of Conduct for Students and
- The UC Davis Academic Code of Conduct at http://sja.ucdavis.edu

#### Withdrawals, Refunds and Transfers

For most updated policies please review this:

https://extension.ucdavis.edu/student-services/withdrawals-refundsand-transfers In this course, at the end of Module 1, you will be presented with a short, 1 question quiz confirming that you want to continue and complete the course. You must complete this in order to move on.

#### **Grading and Assessment**

This course includes discussion questions, simple learning activities, quizzes, and more complex "artifact" assignments designed to (1) support the learning objectives for you, and (2) provide a measure, for both you and me, of your progress through the course.

I will give you the opportunity to resubmit exercises if you "miss the boat" with your initial submissions of the major assignments. The intent is for them to serve as learning tools, to help you understand the concepts in the lessons.

Activities and assignments are primarily set up for you to download a file, complete it offline, then upload the completed file from to the same Assignment page. I will attempt to reply to all submissions within 24 hours with feedback (comments and points earned) on assignments. If you have a question about an assignment, you may ask for guidance via the Discussion Tool or Canvas Inbox, and I will do my best to answer.

At the conclusion of the course, a final examination will be given. This examination will be "open book", and will consist of a series of questions and problems that cover the entire course content. It is to be your personal work, so you are on the honor system not to discuss it or with others or complete the exam with a partner or group. The final exam is worth 20% of your grade.

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#### **Grades**

The grading breakdown is as follows:

Artifact Assignments: 50%

Discussion, Learning Activities, and

Quizzes: 30% Final Exam: 20%

Α	94-100%
A-	90-93%
B+	87-89%
В	84-86%
B-	80-83%
C+	77-79%
С	74-76%
C-	70-73%
D+	67-69%
D	64-66%
D-	61-63%
F	<61%

Applying coursework toward a certificate requires a grade of C or better, unless otherwise noted.

### **Weekly Course Plan**

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Module 1	<b>Defining Project</b>	Lesson Overview	Fou
	Management	The Project Life Cycle	Pro
		The <i>PMBOK® Guide</i> Areas of	
		Knowledge	
		Project Management Processes	
			Visi
	READ: PMBOK® Gu	uide, Chapter 3: Project	des
	Management Proces	sses	
	ASSIGNMENTS: Kr	nowledge Areas, Progressive	сре
	Elaboration, Knowledge Areas Activity, Module 4 Quiz		are

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Module 2	The Triple	Lesson Overview
	Constraint	Company Organization and
		Culture Influences
		Project/Program/Portfolio
		Relationships
		The Project Management Office
		Project Stakeholders
	READ: TBD	
	ASSIGNMENTS: B	uilding a Deck, Applying the Triple
	Constraint, Module	2 Quiz

Module 3	Organizational	Lesson Overview
	Structures and	The Need for Project-Specific
	Project	Organization Structures
	Lifecycle	Characteristics of a Functional
		Project Organization
		Characteristics of a Dedicated
		Project Organization
		Characteristics of a Matrix
		Project Organization
		Strengths and Weaknesses of
		Project Organizations
	READ: PMBOK® Guide, Chapter 2: Organizational	
	Influences and Project Life Cycle	
	ASSIGNMENTS: Identifying Stakeholders, Organization	
	Structures, Module 3 Quiz	

Module 4	Project Process	Lesson Overview
	Groups and	The Project Life Cycle
	<b>Knowledge Areas</b>	The <i>PMBOK</i> • Guide Areas of
		Knowledge
		Project Management
		Processes
	READ: PMBOK® Guio	e, Chapter 3: <i>Project</i>
	Management Process	es
	ASSIGNMENTS: Know	wledge Areas, Progressive
	Elaboration, Knowledge	ge Areas Activity, Module 4 Quiz

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Module 5	Integration	Lesson Overview
	Management and	Initiating the Project
	Initiating a Project	Planning the Project Scope
		Planning the Project Schedule
		and Budget
		Planning for Customer
		Satisfaction
		Organizing the Project Team
		Planning Project
		Procurements
		The Project Management Plan
	READ: PMBOK® Guid	le, Chapter 4: Project Integration
	Management	
	ASSIGNMENTS: Proj	ect Charter, Artifact Assignment:
	Project Charter, Part 1	, Module 5 Quiz

Module 6	Project	Lesson Overview
	Management Plan	Overview of all project
		management plan sections
		Stakeholder identification
	READ: TBD	
	ASSIGNMENTS: Tital	nic Blunders, Project Plan Activity,
	Artifact Assignment: P	roject Charter, Part 2, Module 6
	Quiz	

Module 7	Planning the	Lesson Overview
	Project Scope	Project scope management
		processes
		Scope management planning
	READ: PMBOK® Guid	de, Section 5.1: Plan Scope
	Management	
	ASSIGNMENTS: Sco	pe Creep, Module 7 Quiz

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Module 8	Identifying Project	Lesson Overview
	Requirements	Collecting and documenting
		requirements
		Tools and techniques for
		gathering requirements
		Creating a requirements
		traceability matrix
	READ: PMBOK® Guid	de, Section 5.2: Collect
	Requirements	
	ASSIGNMENTS: Req	uirements Gathering,
	Requirement Type Ide	entification, Artifact Assignment:
	Requirements Traceal	bility Matrix, Module 8 Quiz

Visit our website for detailed description and quarterly schedule.

Module 9	Defining Project	Lesson Overview
	Scope	Creating a scope statement
	READ: PMBOK® Guid	de, Section 5.3: Define Scope
	ASSIGNMENTS: Artifa	act Assignment: Scope
	Statement, Module 9 (	Quiz

Module 10	Defining Project Scope	<b>Lesson Overview</b> Creating a scope statement
		de, Sections 5.4-5.6: <i>Define</i> Salidate Scope, and Control Scope
	(respectively)	
	ASSIGNMENTS: Artifa	act Assignment: Scope
	Statement, Module 9 (	Quiz